

The Cobblestone Pub
Smithfield Public House
77 King Street North
Smithfield
Dublin 7

Account number: 2448114000
Your plan: Small Business User Rate
Meter number: E6S01004191756
Invoice number: 244033915251
GPRN: 0087847
AC Band: C

25 November 2025

Hello, this is your natural gas bill

Gas usage

28 May 2025 to 24 Nov 2025

Supply Address: 77 King Street North, The Cobblestone Pub, Smithfield, Dublin 7

Your energy consumption comparison (see back)

Previous 12 months usage

 25,049 kWh

Most recent 12 months usage

 20,537 kWh

Account Balance

-€285.79

You do not need to do anything as your account balance is in credit

Your bill breakdown

28 May 2025 to 24 Nov 2025

Gas

	Amount
Standing Charge 0.299 for 181 days	€54.12
Unit Rate 0.1680554 for 855 kWh	€143.69
Carbon Tax 0.01148 for 855 kWh	€9.82
Total excluding VAT	€207.63
VAT @ 9%	€18.69
Total Including VAT	€226.32
Overall Total Excluding VAT	€207.63
Overall Total VAT	€18.69
Previous bill	€257.33
Payment received	-€257.33
Corrections from previous periods	-€512.11
Total	-€285.79

Your meter reads & consumption

Last bill	Current bill	Units	Conversion factor	Gas used (kWh)
E13269	E13374	105 m ³	11.4013	1,197
E13374	E13481	107 m ³	11.4013	1,220
E13481	A13344	-137 m ³	11.4013	-1,562

A - Actual reading taken from your meter

C - Customer reading which you have provided

E - Estimated meter reading



Payment methods

Direct Debit

You can set up Direct Debit through your online account at bordgaisenergy.ie/sign-in or by calling our customer service team **01 611 01 33**.

Online

To make an online payment using your credit or debit card, please visit bordgaisenergy.ie.

24h telephone payment service

You can pay with your bank debit or credit card by calling our customer service number.

Cash

At any retail outlet where you see Payzone or PostPoint signs. You can pay your bill in full. Please have your bill with you.



Please allow 5 working days for payments to appear on your account.

Energy efficiency

For information on energy efficiency measures, comparative consumption profiles and specifications for energy using equipment please visit the Sustainable Energy Authority of Ireland at www.seai.ie or tel: 01 808 21 00.

For independent consumer advice visit Competition and Consumer Protection Commission at www.cpc.ie

Changing Plan

You may get a better deal or more suitable bundled offer by changing plans, either with us or with another supplier. To check what's available to you visit bordgaisenergy.ie. You can change from a fixed term plan without an exit fee once you've come to the end of your existing contract. See www.cru.ie for information on accredited price comparison sites.

Overdue accounts & arrears

If you are having difficulty paying your bill, please contact us immediately by calling our customer service team so that we can discuss this with you.

Your gas supply may be withdrawn if your account is in arrears. Payment terms are 14 days from date of bill issue. If a disconnection is issued, you'll need to pay the full amount of arrears, in addition to disconnection and reconnection charges to have your service re-connected.

Tel: 01 611 01 92

9am - 5pm / Monday - Friday

Moving premise / Account closure

If you're planning on moving premises or closing your account, please call us on 01 611 01 33 at least 28 days in advance and we'll help you make the necessary arrangements.

You'll need to provide us with your final meter reading, a forwarding address for your final bill and contact details for the landlord or the new occupier.

If you can't provide a final meter reading you can agree an estimated reading with us or provide Gas Networks Ireland with access to your meter to lock it before we can issue you with your final bill.

If you can't meet these requirements, you may be charged a special administration fee in order to close your account.

Please note that you remain liable for all gas consumed until you provide/agree a meter reading or the gas supply to the premises has been turned off.

Customer information

Terms and conditions of gas supply apply and your acceptance of these is a condition of continued supply. We have codes of practice covering billing and disconnection, marketing and advertising, sign-up and handling customers' complaints. To obtain a copy of the terms and conditions of supply, customer charter or codes of practice please see bordgaisenergy.ie/resources/codes-customer-charter or contact our customer service team.

Your energy consumption comparison

The 12 month consumption comparison graph on the front of your bill shows the amount of electricity you have used with Bord Gáis Energy (in kWh) over the past 12 months and the previous 12 months. The amounts are based on actual and/or estimated readings. You can request up to 3 years' worth of your consumption data from us. Please contact us using the details shown.

Submit a meter reading

To submit a reading, please have your meter reading and GPRN number from the top right hand side of your bill to hand and call Gas Networks Ireland.

Tel: 1800 427 732

Web: <https://www.gasnetworks.ie/business/business-gas-meter/submit-meter-reading/>

Carbon tax

The 2010 Finance Bill introduced a carbon tax to be applied to mineral oils, natural gas and solid fuels supplied for combustion in Ireland. From 1 May 2025 the tax for natural gas is derived from the rate of €63.50 per tonne of Carbon Dioxide (CO2) emitted and applies to your gas bill at a rate of €0.01148/kWh (ex. VAT). For further details see www.finance.gov.ie

Abbreviations

GPRN	Gas Point Registration Number – a unique number used to identify a connection to the gas network
AC Band	Annual Consumption Band – a letter associated with your estimated annual gas usage. The bands are set out below:
A	Less than 6,000 kWh
B	6,000 kWh to 23,500 kWh
C	23,500 kWh to 73,000 kWh
Y	73,000 kWh to 750 mWh
Z	750 mWh to 5,500 mWh

Gas Networks Ireland contact

24 hour Gas Emergency service line
Tel: **1800 20 50 50**

To request new connections, alterations to the gas service or meter position
Tel: **1800 464 464**

Complaints

To register a complaint with Bord Gáis Energy, please use the following options:

Tel: 01 611 01 33
Email: businessdirect@bordgais.ie
Address: Customer service,
Business Gas
Bord Gáis Energy
PO Box 10943, Dublin 2

Commission for Regulation of Utilities

If you have been through the Bord Gáis Energy complaint procedures and feel your complaint has not been resolved to your satisfaction you may refer this to: Commission for Regulation of Utilities, Customer Care Team, The Exchange, Belgard Square North, Tallaght, Dublin 24, D24 PXW0
Tel: 1800 404 404/customer-care@cru.ie

Getting in touch

Please ensure you have your account number ready when you call us. We can only discuss gas account information with the account holder.

For help visit us at bordgaisenergy.ie/business/help or submit your questions at bordgaisenergy.ie/contact-us and we'll respond within 48 hours.

Customer service

01 611 01 33

Overdue & arrears

01 611 01 92

Web

bordgaisenergy.ie

Customer service

Business gas
Bord Gáis Energy
PO Box 10943, Dublin 2

Deaf or hard of hearing customers

Contact us via "Live Chat" on our website or "Have a Question?" form on our website or on social media (Facebook or Twitter @BordGaisEnergy) – Monday to Friday 8am to 5pm